# Guide to Patient Portal



In this document, you will learn how to use the features in the Patient Portal. In their Patient Portal, patients can review demographic information, enter their health information, see appointments, message the practice, and/or read test/lab results. They can see visit notes and results in the portal depending on the selections/ configurations made by the practice.

### **Patient Login**

1. Enter the practice URL into an approved browser, either Chrome or Mozilla Firefox.

*Note:* Do not type www or https in front of the URL.

- 2. Select Patient Login.
- Enter the username and password created for the patient by the practice. Or select forgot password.

Modernizing Medicine Patient Portal
🚊 Username
· · · · · · · · · · · · · · · · · · ·
Login
Forgot Password   Provider Login
Version: 6.0.5 Revision: 3606/24520 Powered by 6 2010-2022 Modernizing Medicine, Inc. + modmed** For Terms of Service and Privacy Policy please refer to the practice's notices

*Note:* The first time the patient logs in they will be prompted to change their password.

# My Health Information



**Contact Info**: The patient can update their contact information in this area.

**Insurance:** This section is view only. Alterations will not update in the chart. Contact the practice directly with changes.

**Pharmacy:** Enter the name of the retail or mail order location(s) where prescriptions are filled.

*Note:* Manual pharmacy is only used when the pharmacy does not accept ePrescriptions.

### Medications: Enter an updated list of medications.

• If there are no medications to add, select Mark No Medications.



• To add a medication, type the medication in the *Drug Name* field. Select it from the provided options and choose the appropriate dose (use "Unspecified Dispensable" if unknown).

Add New Med	ication
Drug Name:	
lisin	
Name	
lisinopril lisinopril - id: 6620	

• To remove a medication, change the status to *inactive*.

*Note:* Do not delete a medication unless it was added in error and was never taken.

Allergies: Add new or inactivate past allergies.

Add Ne	w Allergy
Allergy:	

- If there are no allergies, select Mark No Known Allergies.
- To add a new Allergy, begin typing the **Allergy** field. Select from the provided options and choose the reaction when exposed to the allergen.
- If an allergy is no longer a concern, change the status to *Inactive*.

*Note:* Do not delete an allergy unless it was added in error.

**Past Medical History:** Add or delete major medical and surgical histories.

• To add a condition, select the checkbox next to that condition.

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• You can type any conditions you do not find on the pick list into the *Other* field.



**Specialty Disease Histories:** Add or delete additional medical and surgical histories.

**Social History:** Add or delete smoking habits, alcohol use, driving status, and other details.

Family History: Add or delete family history.

 To add a disease, begin typing in the Family History field. Select it from the provided options and choose the appropriate. Then choose the family member.

Add New Fam	ily History
Family History:	hypert Family history of hyperthyroidism (situation)
Patient Family	Family history: Hypertension (situation) No family history: Hypertension (situation)

**Problem List:** View a list of diagnoses. This section is view only.

• To view more information on a condition, select the blue information bubble next to the condition.

Problem List	Patient Education Links
Problem	Osteoarthritis
Osteoarthritis (disorder)	0

**My Forms:** In this section you will see any forms the practice has sent to the patient for acknowledgement, signature, or more details.

Contact info	Forms Sent From Practice					
insurance and Pharmacy	Title 0	Date Received +	Status o			
Medications	COVID Risk Disclosure	03/04/2022	Incomplete	Start		
Viergies	Total Results: 1	ж. с	1 3 3	View Records B		
Past Medical History						
dusculoskeletal History						
iocial History						
uality Measures						
mplantable Devices						
amily History						
roblem List						

*Note:* This feature is only available with Premium Patient Connect.

#### Appointments

In the appointments tab you can view Upcoming appointments, Video Visits (modmed<sup>®</sup> Telehealth only), Past appointments, and results.

#### **Upcoming Appointments**

💖 My Health	Appointments	n Messa	ges <u>C</u> Tes	ts and Results	⊟ Billing
(41) Phone: (959) 995-9959 Ted Fed	Birth Sex Female MR	N: MM000000707	PMS ID: 105599PAT	190000678	
Upcoming Appoir	ntments				
Start Date: 03	/03/2022	End Date:	mm/dd/yyyy	🗖 Арр	y .
-	200		655		
Appointment D		Physicia			
Thursday, Mar (	03, 2022 10:20am E	ST emasup	port ACCOUNT	-DO NOT USE	Ortho PM
Total Results: 1		« < 1 >	»	View Records	By 25 ℃
	Phane (1993) Phane	Peane: (99) 990-999   Birth Sec Fenale Mill Fed Upcoming Appointments Start Date: 03/03/2022 Appointment Date Thursday, Mar 03, 2022 10:20am E	Phone: (999) 999-9999   Birth Sec Female   Millit: VMARCECH02020 Fed Upcoming Appointments Start Date: 03/03/2022  End Date: Appointment Date   Physicia Thursday, Mar 03, 2022 10:20am EST   emasup	Peene: (99) 99-999   Birth Sec Fende Miller 92/00/00/00/20 99/910: 10:59/94/11  Upcoming Appointments Start Date: 03/03/2022 End Date: mm/dd/yyyy  Appointment Date Physician Thursday, Mar 03, 2022 10:20am EST emasupport ACCOUNT	Pener: (99) 99-999 (Initia Sec. Lemate Mille: SMUDDL00207 (PMS ID: 105/999-102000000) Upcoming Appointments Start Date: 03/03/2022 End Date: mm/dd/yyyy Appointment Date Physician Thursday, Mar 03, 2022 10:20am EST emasupport ACCOUNT-DO NOT USE

#### Past Appointments

Request Appointment	Past Appointments				
Video Visito Recording Appointments	Start Date: mm/dd/yyyy	End Date: 03/04/2022	Арруу		
Раза Арройтитата Базайа	Visit Date	Attendees	Impressions	Location	Action
	Friday, Mar 04, 2022 09:52am EST	Primary Provider & Primary Biller: ACCOUNT-DO NOT USE, emasupport	Knee Osteparthritis (M17.11)	MedMed Ortho	Sond CCDA View CCDA Download CCDA Download CCDA XML

Select the *Visit Date* to view the finalized visit note, patient handout, and patient education.

If the visit note is not finalized you can select *Patient Education* to view educational information about your diagnosis,

#### Results

Ask a Question	Date	Test	Results	Learn
Compose	02/14/2020	Eyelid Biopsy by Punch Method on right upper lid skin lateral onright upper lid skin lateral	Benign Nevus	Ŷ

• Select the date to view the pathology report.



• Select the information bubble to view more information on the diagnosis.



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• Select **Compose** to contact the provider about the result using.



*Note:* The same results are also visible under the *Tests* & *Results* section of the patient portal.

### Messages

Patients can send and receive messages from the practice.

- Select the subject line to view messages from the practice.
- Select **Compose Message** to generate a new message to the practice.

Modernizing Medicine	🍄 Ny taoky 📓	🛱 Aspeiriments	n Karonger	C Texts and Bearly	≡m-s	🚊 Jane Doe -
Akryn:Una Akryn:Una		Socfernia VSN MAXXXX	20737   PNISTER (05236747)	CXCXXIII		
controls meridia	Inbox					
****	trum					
en Secons	emasupport ACCOUN	Pending Docu IT-D	ments to Review - H	ello Jane Doe, You have the	following 03/0	4/2022 09:46 AM

## Billing

If the practice utilizes modmed<sup>®</sup> Pay then the patient can view statements and receipts, as well as make payments on the portal.